IELTS Application: Terms and Conditions

**IELTS TERMS & CONDITIONS AND LEGAL NOTICES**

Declaration

I acknowledge that the IELTS test is jointly owned by British Council, IDP: IELTS Australia and Cambridge English Language Assessment, collectively referred to as the IELTS Test Partners.

I certify that the information on this Application Form is complete, true and accurate.

I understand that the personal data on this Application Form is collected for the purposes of the IELTS test, and I consent for this data to be disclosed to, processed and stored by the IELTS Test Partners for the purpose of such administration. I further consent for this data, including, without limitation, test performance or score data or photographs taken by the IELTS test centre and my test result to be disclosed by the IELTS Test Partners to those Recognising Organisations to which I apply and to governments (including visa processing authorities) for the purpose of allowing these organisations to verify my test result or to carry out enquiries in relation to suspected malpractice. If the IELTS Test Partners discover that a false or altered Test Report Form has been provided to any of these Recognising Organisations or government authorities I further consent that the IELTS Test Partners may inform the same and provide them with my personal data and any relevant details relating to the work I produce as part of my test taking, including, without limitation, test performance or score data or photographs taken by the IELTS test centre.

I understand that my personal data may be processed in an anonymous form for statistical and research purposes for the development of Cambridge English Language Assessment examinations. Cambridge English Language Assessment and the centre administering the test confirm that they will not disclose personal information about candidates to others except as stated in this Declaration or to the extent permitted by law.

I understand that I may view a copy of my personal data contained in the Application Form by contacting [ielts@cambridgeenglish.org](mailto:ielts@cambridgeenglish.org). I understand that a fee will be charged for access to this information.

I understand that if I want a copy of my finger scan it can only be provided as a Binary Large Object (BLOB) and the request must be made to [ielts@idp.com](mailto:ielts@idp.com) or [ielts@britishcouncil.org](mailto:ielts@britishcouncil.org). I understand a fee will be charged for access to this information.

I understand that if the details on this form are not completed my application may not be processed. I further understand that completing and submitting this Application Form does not guarantee enrolment on my preferred test date or at my preferred test location. I understand that my enrolment will be confirmed in writing from the test centre.

I understand that any personal data collected during the identity verification process by the centre either at test registration or on test day will be processed and securely stored by the IELTS Test Partners for the purpose of the IELTS test. I acknowledge that the photograph taken of me by the centre will be provided upon request to any Recognising Organisations or government authorities (including visa processing authorities) to which I apply for the purposes of allowing these organisations to verify my test results or to carry out enquiries in relation to possible malpractice or test integrity issues. I understand that where finger-scan data is obtained it will not be disclosed to any entity except the IELTS Test Partners.

I understand that I will have my photograph taken by the test centre to allow the Test Report Form to be released. If I have not had my photograph taken by the test centre no result will be issued.

I acknowledge that I have read the [IELTS Notice to Candidates](https://ielts.britishcouncil.org/Docs/IELTSNoticeToCandidates.pdf) contained on page i of this document and agree to abide by the rules and regulations contained therein.

I understand there may be local terms and conditions I must comply with and that the test centre will provide details of these on request.

I understand that the IELTS Test Partners have a responsibility to all candidates and Recognising Organisations to ensure the highest confidence in the accuracy and integrity of test results and that the IELTS Test Partners therefore reserve the right to withhold test results temporarily or permanently, or to cancel test results which have been issued, if they consider those results to be unreliable for reasons of suspected malpractice or any other irregularity in the test process.

I understand that my result may not be issued 13 days after the test if any of the IELTS Test Partners deem it necessary to review any matter associated with my test or the administration of my test, including making enquiries as to whether any rules or regulations have been breached, as outlined in the IELTS Notice to Candidates. I understand that in exceptional circumstances I may be required to re-take one or more IELTS components.

I understand that if I am suspected of engaging in any form of malpractice, or do anything that might damage the integrity and security of IELTS, I may not receive a test result, my test fee will not be refunded and I may be prohibited from taking the IELTS test in the future. Despite and without limiting any of the terms of this Declaration, I understand that details of any malpractice (including evidence of suspected malpractice) that has been established, is suspected, or is being formally investigated may be provided to Recognising Organisations, including visa processing authorities and appropriate regulatory authorities, or otherwise disclosed in accordance with the law, where required for verification purposes or other purposes to protect the IELTS test and its stakeholders against any form of malpractice. I further understand that suspected malpractice will be reported centrally to the IELTS Test Partners and to any relevant test centre by the centre where the suspected malpractice occurred.

I understand that if any other person attempts to take the IELTS test in my place (i.e. in place of the person whose details appear on this form), both I and such person will be liable to prosecution. Details relating to the situation may be provided to the relevant authorities, including visa processing authorities and appropriate regulatory authorities.

I understand that the work I produce as part of the IELTS test remains the property of the IELTS Test Partners. Under no circumstances will it be released to candidates or to institutions or organisations, except in the investigation of suspected malpractice whereby the work I produce as part of the IELTS test may be provided to relevant authorities.

I understand that my Speaking test will be recorded. I also agree that an observer may attend my Speaking test as part of the monitoring process.

I understand that I will be charged the full test fee if I cancel my test or request a transfer within five weeks of the test date, unless I provide appropriate medical evidence, within five days of the test date, to support the cancellation or transfer.

I acknowledge that I have read the [IELTS Information for Candidates](https://ielts.britishcouncil.org/Docs/IELTSInformationForCandidates.pdf) booklet.

Disclaimer

The International English Language Testing System (IELTS) is designed to be one of many factors used by academic institutions, government agencies, professional bodies and employers in determining whether a test taker can be admitted as a student or be considered for employment or for citizenship purposes. IELTS is not designed to be the sole method of determining admission or employment for the test taker. IELTS is made available worldwide to all persons, regardless of age, gender, race, nationality or religion, but it is not recommended to persons under 16 years of age.

British Council, IDP: IELTS Australia and Cambridge English Language Assessment and any other party involved in creating, producing, or delivering IELTS shall not be liable for any direct, incidental, consequential, indirect, special, punitive, or similar damages arising out of access to, use of, acceptance by, or interpretation of the results by any third party, or any errors or omissions in the content thereof.

British Council Privacy Policy

The British Council regards the lawful and correct treatment of personal information as important to our successful operations and to the maintenance of confidence of those with whom we deal. As such this statement will apply equally to all of our offices irrespective of where they are based.

We will ensure that our staff and those acting on our behalf obtain, use and disclose personal information lawfully and correctly. To this end we fully endorse and adhere to the principles of data protection, as set out in the UK Data Protection Act 1998 (the "Act"). We shall apply the Act globally, except where part or all of any local law is stronger.

For more information please read the [British Council Privacy Policy](http://www.britishcouncil.org/home-privacy-policy).

**All IELTS test takers should be aware that:**

* your IELTS test is not booked until you have completed your online registration, submitted a copy of your identity document and paid your fees. The ELTC reserves the right to cancel any applications which do not fulfill these conditions.
* on the test day(s), **YOU MUST BRING YOUR ORIGINAL IDENTITY DOCUMENT TO ALL PARTS OF THE TEST**. This document must be the same as the one you listed on your original application. Test takers without a valid identity document **WILL NOT BE ALLOWED TO TAKE THE TEST** and their exam fees will not be refunded.
* If you are absent on the day of the test, your exam fees will not normally be refunded or transfered to another date.
* If you arrive too late for a complete ID check before your test, you may not be allowed to take the test. In this case, your fees will not be refunded or transferred to another date.
* In exceptional circumstances, refunds can be made (eg, when accompanied by a medical certificate). In this case, an application must be made through [eltc.IELTS@sheffield.ac.uk](mailto:eltc.IELTS@sheffield.ac.uk) and a refund form submitted no later than 5 days after the test date.

**Frequently asked questions:**

**Can I cancel my IELTS test or change to a new date?**If you would like to cancel your IELTS test, you should inform us by email at [eltc.IELTS@sheffield.ac.uk](mailto:eltc.IELTS@sheffield.ac.uk) **at least 35 days before your test**. We will then refund your test fee minus £25 for admin charges. **If you cancel less than 35 days before your test, your fee will not be refunded**.

**Can I transfer to a different IELTS test date?**Yes, if you contact [eltc.IELTS@sheffield.ac.uk](http://eltc.IELTS@sheffield.ac.uk/) at least 35 days before your test. We will then send you a transfer request form to fill and charge a £25 fee for admin. Less than 35 days before your IELTS test, you cannot transfer to a new sitting.

**When and how can I get my results?**Your IELTS test results will be available exactly 13 days after the test. On that day, they will be posted to you. It is also possible to collect them from the ELTC in person. To do this, you will need to bring your identity document with you. Results are never given by telephone, e-mail or SMS.

**I have to send my passport to the Home Office for visa renewal. Can I still take the IELTS test?**You should contact us at [eltc.IELTS@sheffield.ac.uk](mailto:eltc.IELTS@sheffield.ac.uk) to discuss this problem **BEFORE**you send away your passport. If you do not do this, and you come to your IELTS test without your passport, you will not be allowed to take the test and you will lose your IELTS fee.