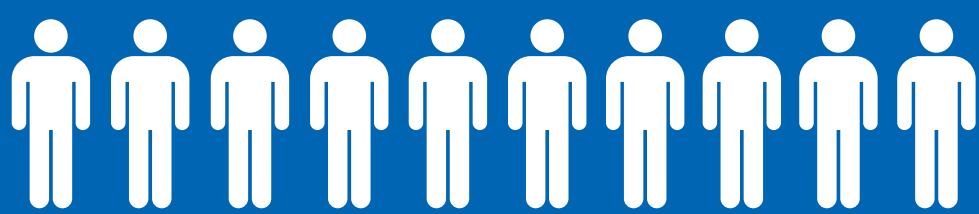


NEW CMS TRAINING

WAVE ONE FEEDBACK

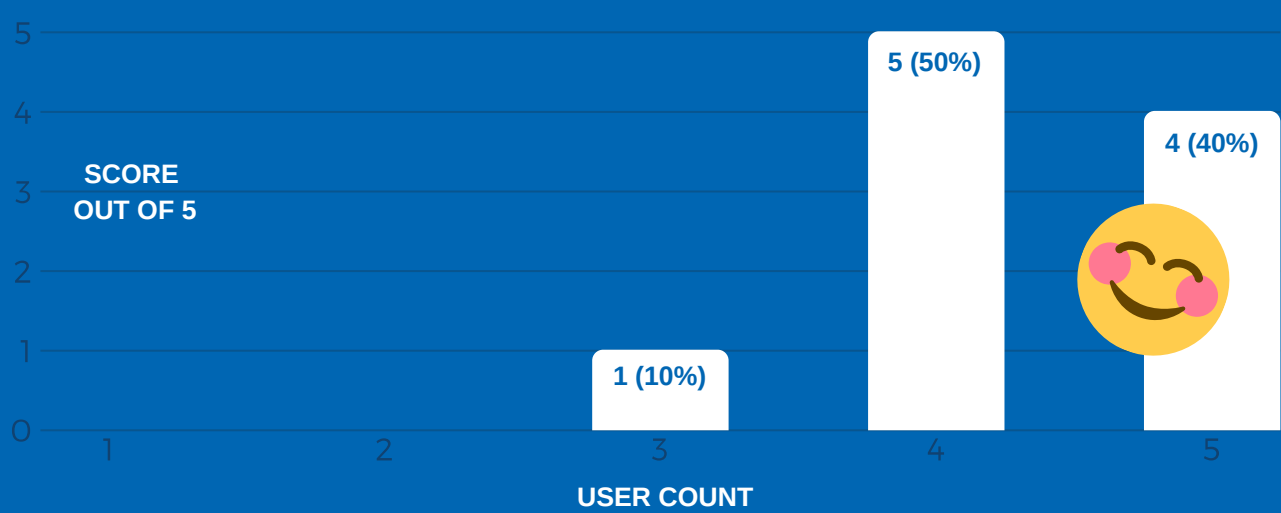


Responses from 10 attendees
Groups sizes up to six

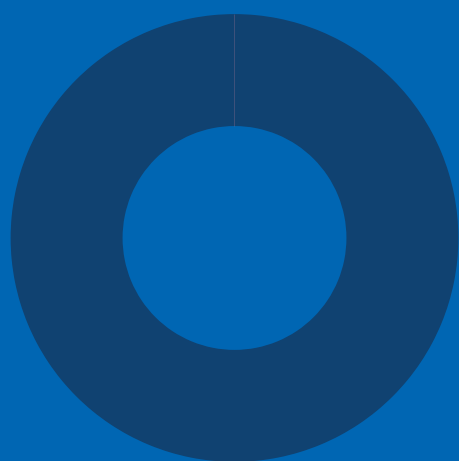


Two
training staff

How would you rate the quality of the training?

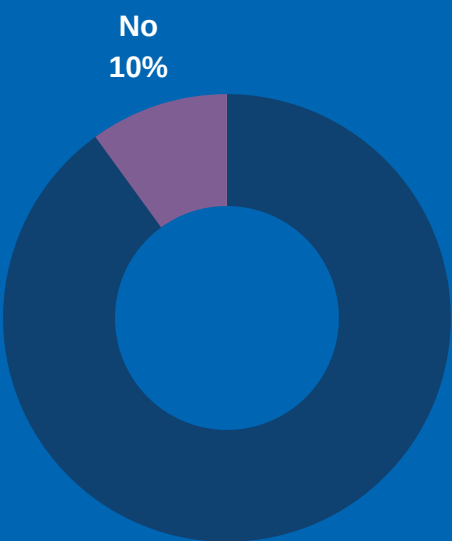


Were the templates and features clearly explained?



Yes
100%

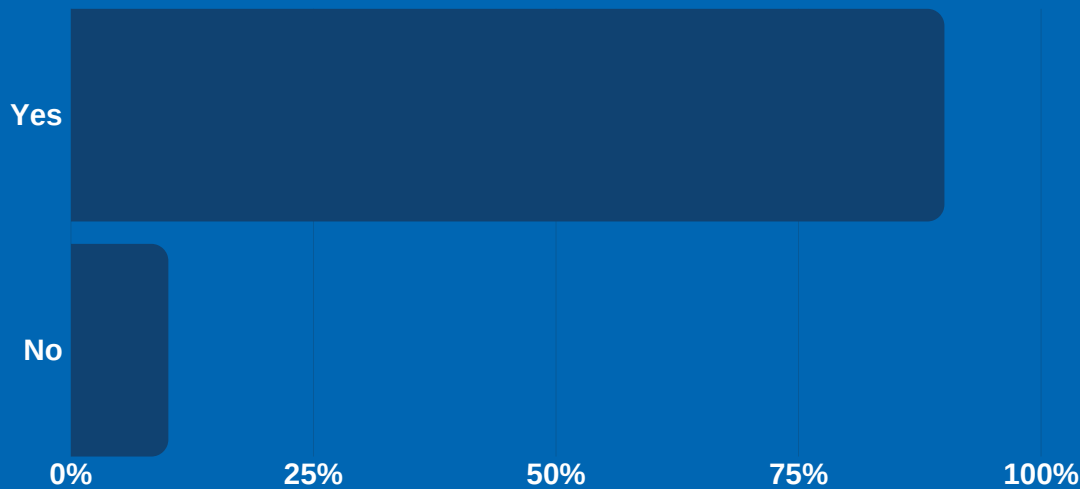
Did the course content flow in a clear and logical way?



Yes
90%

No
10%

Did you feel you were given enough time to complete the tasks?



NEW CMS TRAINING WAVE ONE FEEDBACK

Is there anything you think should be added to the session to improve it?

“

Possibly a bit of time at the end to have a play if you want so can sort out any immediate issues. Handouts might help - hard to read the slides. Maybe a basic guide to work through would be useful.

”

We've listened and added this to our training!

“

I think it would be beneficial if there were some mini tasks to do so we can assess that we were using it right. You could send a folder to download beforehand with example images and videos and texts to add based on some instructions, and then we can see if our end product looks like your example page.

”



Whoops... we now talk about the project's history.

“

More explanation and info about the project as a whole at the beginning. It was a little confusing to start with jumping straight into creating a webpage.

”

“

There were a lot of buttons / options that weren't explained at all, on reflection, it's not clear whether we won't need these.

”

Sorry about that. We've now updated this section!



Do you have any other ideas for improving the session?

“

It was a good session, really useful and nicely informal. Both Victoria and Steven are really knowledgeable and clear. Things could have been slowed down slightly, for me, at times it felt a bit rushed and there wasn't much time to play around independently. But the support offered by the team is really important, so thank you.

”

“

Have tailored information for each faculty. Do each faculty as a group. Obviously syncing diaries doesn't make this possible but that's the only thing!

”

“

Ensure that the training content is free of glitches as this will enable future sessions to flow more clearly.

”

“

Helpful to see the system and start to understand what we can/can't do. Difficult for the presenters as still a few glitches in the system. Mostly it's an intro and once we get going I'm sure we will need support by phone just to get started. So good to know it's there when we need it.

”