



## PlaceME@SMI 2021: SYP - Using qualitative analysis techniques to improve policing services

<b>Project Leader / Supervisor</b>	Ray Froggatt / Graham Ambridge
<b>Department / Organisation</b>	Business Change & Innovation
<b>Project title</b>	Using qualitative analysis techniques to improve policing services
<b>Project reference</b>	PMS-09-2021
<b>Location of placement</b>	Carbrook House / Home working / Other SYP buildings as appropriate
<b>Summary of research project</b>	
<p>South Yorkshire Police (SYP) runs a comprehensive change programme consisting of a diverse portfolio of projects across a broad range of departments.</p> <p>SYP holds a significant amount of qualitative data and information across a variety of systems and processes. SYP employ a team of Business Analysts as part of the Force's Business Change and Innovation department who are central to delivery of the Force's organisational change programme.</p> <p>We have the opportunity for a placement student to work as part of this team to help elicit insights and develop options for change to support the organisation improve its services to the public. This would involve working collaboratively with police officers and police staff to review and redesign our ways of working to improve efficiency and effectiveness.</p> <p>We are interested in understanding new ways of eliciting and analysing information from people inside and outside our organisation who work within our processes and subsequently what we might do in response to any new insights that these tools and techniques might reveal.</p>	
<b>Links to external organisation(s), including international partners (if relevant)</b>	
<p>The assignment/s will mainly focus on SYP process and services, but there may also be opportunities to include the processes and organisational systems that link with our partner agencies' data, such as that held by South Yorkshire Fire and Rescue Service, NHS and local councils.</p>	
<b>Tasks to be performed during the placement</b>	
<ul style="list-style-type: none"> <li>● Design information and data gathering exercises using techniques such as interviews, focus groups, workshops, process maps &amp; observations</li> <li>● Work as part of a team of change and data intelligence specialists</li> <li>● Gather, process and analyse qualitative and quantitative data</li> <li>● Interpret results</li> <li>● Develop options &amp; recommendations based on findings</li> </ul>	



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- Communicate & present findings to stakeholders

### Project's outputs

- We expect students to produce a succinct written report of their work showing methods employed, graphical information, options and recommendations and present this in the form of short briefings to key stakeholders. The report will need to be suitably tailored to the audience e.g. Project Manager, Head of Department, Sponsor etc.

### Person specification

Essential skills to perform the job

- Good understanding of qualitative analysis techniques
- Ability to work with people to elicit information and data
- Good organisation and planning skills
- Report writing
- Ability to explain complex issues to non-technical audiences
- Advanced Excel skills
- Experience in relevant analytical skills and techniques

### Terms and conditions

The placement will take place in South Yorkshire Police Headquarters, Carbrook House, Sheffield, S92EH (subject to covid restrictions) as well as homeworking, for 35 hours a week over a period of 6 - 8 weeks between the middle of June and end of September. The successful candidate will be awarded a £2012 (if 6weeks/ will be adjusted depending on duration) bursary by SMI.

Students who will be awarded the placement are expected to write two blog posts (x 300 words) for SMI about their experiences.

### How to apply?

Candidates should send a CV and a motivation letter in PDF formats by 18 May 2021 to Abigail Tazzyman [a.tazzyman@sheffield.ac.uk](mailto:a.tazzyman@sheffield.ac.uk) in an email entitled 'PlaceME@SMI – South Yorkshire Police placement.

Shortlisted candidates will be interviewed by representatives from South Yorkshire Police week commencing 24<sup>th</sup> May 2021.

### Contact details

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