Welcome To Your New Community.

Whether you’re moving to a new area, or returning to a part of Sheffield you already know, you’ll be part of a diverse community with a mix of permanent residents and students.

You might live in an area with lots of other students like you, but wherever you live you will definitely have non-student neighbours. So keep them in mind while you’re having fun at home, and if it’s late remember that some of your neighbours will be older people, have young children or need to be up for work early.
Welcome to your new community

1. Be a good neighbour
   It’s always nice to say hello to your neighbours, or to write them a quick note of introduction. You’ll be living close to them for a year, so make an effort to get to know them, as they may keep an eye on your house or take your bins in whilst you’re away if you ask them. They will also feel more able to communicate with you about any problems, rather than going straight to your landlord, the council, University security or even the police.

   To find out more information and to check when your collections are, just enter your postcode on the Veolia website: www.veolianvironmentalservices.co.uk/ Sheffield/Collectons/ or call 0114 222 4677.

2. Take responsibility for waste
   Navigating waste collection in a new city can be tricky, but it’s essential to learn. In Sheffield, the key facts to know are that each house should have a black bin, blue bin, and a blue box. You should only use waste for the items listed in the black bin. This blue bin and box are for recyclables – paper and card in one, cans, glass and plastic bottles in the other. You can use other for either type of waste, depending on how much of each you have, but don’t mix them together. Only bins will be emptied, so don’t leave bags or other waste on the street, as this will not be taken away.

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   Put your bins at the kerbside after 6pm on the day before scheduled collection and make sure you bring it back to your property no later than midnight on the day of collection. It’s important that bins aren’t left in the street, as they can cause obstructions for those with limited mobility or pushchairs, they look untidy and can cause additional litter problems in high winds. Where possible you should store your bin at the rear of your property. Bins repeatedly left on the street could lead to a fixed penalty of £100 from the council.

   If you want to report litter, flytipping or any other street problems visit www.fixmystreet.com or download the Fix My Street app and help keep your neighbourhood clean and tidy.

3. Shop local
   As an easy way to support your community is by shopping locally. Crookes, Broomhill and Walkley have a great selection of shops and businesses. For every £1 spent at a local trader, 70p goes back into the local economy, and it also helps increase the range of goods and services available.

   You can find exclusive offers and accounts by downloading the Sheffield-based NowThen app. It champions local businesses over corporate chains, encouraging people to make independent shopping an everyday choice.

4. Get involved
   At the University of Sheffield we know how important it is to be active in your community, and that’s why we support the involvement of our students and staff every step of the way. Sheffield Volunteering and Sheffield Tubing and Fixing (T&F) aim to increase awareness of local issues amongst students, and all community projects are created and run by our students. Through leadership and peer-to-peer mentoring, volunteers develop experience, skills and employability and it’s a fantastic way to make new friendships and make a positive difference to your community.

   To find out more, see what opportunities are currently available, or suggest a new project, visit su.sheffield.ac.uk/sheffieldvolunteering

5. Be security conscious
   We know that thieves target student properties, particularly during holiday periods. Always lock doors and windows and set an alarm if one is connected. Mark property with a postcode; you can use an ultraviolet pen, available free from the Student Services Information Desk (SSiD), or come to one of the University’s events where you can mark your property for free – look out for details in the first few weeks of term.

   You can also register your possessions on the national property database at https://www.immobilise.com. This database is used by police to identify and return stolen property, as well as helping to combat the sale of stolen property and simplify insurance claims.

6. Keep your property tidy
   Whilst living in your student house, it is your responsibility to ensure it remains clean and tidy. Pick up any litter that blows into your garden and make sure you report overgrown bushes and hedges to your landlord to get them trimmed.

7. Stay safe
   The Students’ Union runs schemes to make sure you get home safely from a night out, even if you’re running low on cash.

   The Women’s Minibus scheme runs seven nights a week during term-time and will take you from outside the Students’ Union building, Western Bank Library or Information Commons, directly to your door (max two miles from the Students’ Union – covering most residential areas), for just £1.50.

   You can also use the Safe Taxis Scheme if you’ve run out of cash. Call City Taxis on 0114 239 3939. When your taxi arrives give your Ucard to the driver and tell them where to take you. No cash necessary! The next day, go to the Students’ Union Welcome Desk to pay your taxi fare and collect your Ucard.

   The University operates a 24 hour security hotline (0114 222 4085) which will respond to noise complaints from residents in local areas. Repeat complaints about individual properties could lead to disciplinary proceedings, so remember to be considerate!

   Be respectful of other people in your community. If you’re planning a party, hold it on a weekend and let your neighbours know in advance. Make sure to communicate with you about any problems, rather than going straight to your landlord, the council, University security or even the police.

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