Welcome to the University of Sheffield, your new home!

Moving in can be a daunting task and we would like to help you every step of the way, down to even the smallest detail.

This booklet contains useful information about food and drink, public transport in Sheffield, your nearest cash point, travel, important contact details and much more.

For further information on anything to do with University accommodation please visit www.sheffield.ac.uk/accommodation.

Find everything you need to know to get started here >>>
Food & drink

Local convenience stores
- Sainsburys, Glossop Road
- Tesco Metro, 139 West Street, Sheffield, S1 4GB

Can’t find what you need? These larger supermarkets are close by.
- Sainsbury’s, 76 The Moor, Sheffield, S1 4PA
- Tesco Stores, 15 Montgomery Terrace Road Sheffield, S6 3BU (Open 24 hours)
- Morrisons, 699 Penistone Road, Hillsborough S6 2GY
- Waitrose, 1-3 Ecclesall Rd, Sheffield S11 8HY

Bars at the University
- The University Arms, Brook Hill
- Bar One, Sheffield Students’ Union
- Interval, Sheffield Students’ Union

hustle & bUStle in the Students’ Union:
- The View Deli
- Uni Central
- Grill & Go

It’s all about the hustle & bUStle

Nearest food outlet:

There are 17 hustle & bUStle bars and cafés across the University campus and the residences, serving a range of food from sandwiches & quiches to internationally inspired dishes. Many of our food outlets offer vegan or vegetarian options, with The View Deli in the Students’ Union Building being a vegetarian and vegan exclusive venue.

If you’re looking for gluten free or halal options, you can find them at any of our hustle & bUStle cafés and restaurants, just ask when you go in. The café teams are happy to help with other dietary requirements too. Everything we sell at Grill & Go in the Students’ Union is halal. Find out more about food and drink in the University at:

www.sheffield.ac.uk/foodanddrink

When you spend you get money back

With three benefits in one pocket-sized masterpiece, you can collect loyalty points, top it up to use as a cash card and benefit from exclusive offers & discounts. GeniUS Cards are accepted at all hustle & bUStle venues. Account top ups can be made online and the best news is, it’s available to all University of Sheffield students. Pick up a card from any hustle & bUStle venue now and visit the website to register it online: withus.com/genius

Money

Nearest Bank
- Santander, Western Bank, Sheffield, South Yorkshire S10 2TG
- Barclays Bank PLC, 10-12 Pinstone St, Sheffield S1 2HN

Nearest cash machine:
- 50 Upper Hanover St, Sheffield, S3 7LR
- University Of Sheffield Union Of Students, Western Bank, Sheffield, S10 2TG

Nearest post office:
- Brook Hill Post Office, 190 Brookhill, Sheffield, S3 7HE

Things to do

Parks
- The Ponderosa, Bellefield St, Walkley, S3 7PQ
- Endcliffe Park, Hunters Bar Veterinary Clinic, 615 Ecclesall Rd, Sheffield S11 8PT
- Weston Park, Western Bank Sheffield S10 2TP
- Crookes Valley Park, Crookes Valley Rd Sheffield
- Botanical Gardens, Clarkehouse Rd, Sheffield, S10 2LN
Places of worship
The University of Sheffield provides a chaplaincy service for all faiths. To find out more please visit www.sheffield.ac.uk/chaplaincy/index.

I.T. support
Need to fix your laptop? You can take it to the Information Desk on Level 1 in the Information Commons (IC) library and ask for the Student Equipment and Support Service (SESS).

Lost & found
Allen Court residents should report lost and found property to Allen Court reception and Sheffield 3 residents should report it to Sheffield 3 reception. For all other City residences, the Customers Service at The Edge is your first point of contact for lost items. They will keep track of anything lost and/or found.

Travel

Buses
A number of buses serve the University campus, connecting it to the city centre, Sheffield Interchange and railway station among other places. Numbers 52 and 120 are the two main buses serving the University of Sheffield campus and both of these offer a student fare.

Great news, you can get a student ticket for a single journey for £1.20 on First and Stagecoach buses, if you show your Ucard to the driver. You can also get unlimited travel for a week with the FirstWeek student ticket for £9 (£8 if you purchase through the First mobile app) or the Stagecoach weekly student Megarider for £9. Visit www.travelsouthyorkshire.com for more information.

University of Sheffield Women’s minibus
The Women’s Minibus runs from 9:45pm then every hour until late (check the SU website for times) taking women from the Students’ Union right to their doorsteps, provided you live a maximum of two miles from the Union. It only costs £1.50 per journey or buy a saver ticket that allows you 10 rides for just £10. So you have safe transport home after a night out and it’s cheaper than a taxi - get on it, ladies!

Trams
There are two main routes, the yellow route and the blue route, although all routes go via the University of Sheffield. A single journey costs between £1.70-£2.40 and a Tram Only DayRider ticket costs £4, or for £4.20 you can purchase a Bus & Tram ticket which allows unlimited travel on all trams and Stagecoach buses for a day. You can also buy a weekly, monthly or annual tram pass. Citywide (Stagecoach and First) bus and tram tickets are £4.60.
Visit www.travelsouthyorkshire.com for more information.

Need a taxi?
Sheffield City Taxis: 0114 239 3939
Read about the University-run Safe Taxi Scheme at www.sheffield.ac.uk/accommodation/location
Every effort has been made to ensure the accuracy of the information given in this leaflet but the University cannot accept responsibility for any errors or omissions. Accommodation is continually reviewed and there may be changes between the date of publication and the time you commence your stay in our residences.

Contact details

Allen Court - report maintenance problems to Allen Court reception or by logging onto My Base Fault. Your unique code and login details will be issued to you on check in.

All other City properties - report any initial maintenance problems on the Maintenance Request Form at: www.sheffield.ac.uk/accommodation/current/1.72003
Alternatively call The Edge Customer Services on 0114 222 4488 (option 4) or email acs-customerservices@sheffield.ac.uk

Residence Life: residencelife@sheffield.ac.uk

Residence Mentors: residentsupport@sheffield.ac.uk

Accommodation Office: accommodationoffice@sheffield.ac.uk

For all other contacts, please visit www.shef.ac.uk/accommodation/contact

Emergencies

Allen Court - IN CASE OF EMERGENCY (fire, police, ambulance) dial 999.

All other City properties -
IN CASE OF EMERGENCY (fire, police, ambulance)
Call our security team on: 0114 222 4444

Medical assistance: dial 111 when it is not an emergency.

For any other emergencies, dial 999.